

## Where Startups Come To Grow

# **Case Study**



Consumer Music App Install & Pricing Experiments

#### **The Problem**

The company was driving significant installs but not converting users to paying subscribers. In addition, pricing was arbitrary chosen for the product, resulting in low revenue.

App installs were numerous, with an average cost per install of \$3.51.

However, installs weren't converting to subscriptions, and growth was slow.

Their cost per subscriber was over \$100.



## **The Solution**

Our Growth Team got to work to increase subscribers rather than just installations.

To make the quickest possible impact, we optimized the acquisition campaign by setting up tracking correctly and restructuring the goals in Google Ads from install to subscriber.

The Growth team dug deep into the ad creatives, ads, and audiences - identifying those that were performing poorly and building out a process of continuous improvement for ad optimization.

This holistic growth approach yielded dramatic results.



#### **The Solution**

Our Growth team also focused on pricing experimentation. Over the course of 3 months we tested over 5 pricing options.

We educated the company on the importance of finding the right price for their audience both for new customer acquisition as well as for long term retention.

This approach yielded a 3x improvement in conversion from install to subscriber, increasing revenue by 300%.





#### **The Impact**

By optimizing the campaigns to align with the goal of a subscriber growth rather than installs, as well as our extensive pricing experimentation we drove incredible results.

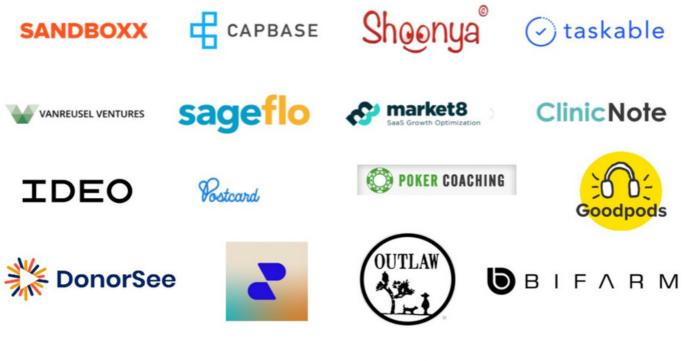
The cost per install decreased to \$2.94 while the volume of installs to conversions increased.

The cost per paying user decreased from \$100 to \$28. Revenue is up 300%, and they are now scaling as they apply capital to efficient growth efforts.





## Who We Work With







Velocity Growth

## **Get In Touch**

#### **Interested in growing your startup?**

#### Get in touch with us today!



<u>Craig Zingerline</u> <u>craig@velocitygrowth.com</u>